OZSoft Consulting Corporation
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SAP Management Pack for Microsoft System Center Operations Manager

Release Notes

Version 3.3.4 December 30, 2013

Contents

About this publication

These release notes provide information about the enhancements and resolved problems in the version 3.3.4 of the OZSoft SAP Management Pack for Microsoft System Center Operations Manager. This information supplements and supersedes information in the Installation, Administration and User's Guide.

What's new

There is no new functionality in this release

What's changed

Addition SAP Authorization Requirements

When implementing Background Job Monitoring in the Management Pack the cross-client Job Monitoring requires additional authorization to be granted to the Management Pack SAP User. Cross-client Job Monitoring takes place when a job to be monitored runs in an SAP Client different from the Client to which the SAP Management Pack is connected.

Auth Object	Values	Reason
S_BTCH_ADM	BTCADMIN=Y	Cross-client Background Job Monitoring

Job Unit Monitors' Alerts

All Job Unit Monitors' Alert Description now contains the User name of the Job that caused the alert.

Corrected problems

The issues listed below were reported in earlier releases of SAP Management Pack and have been corrected in this release.

Tracking Number	Description
BMPSAP000213	In the Management Pack Configuration utility the Save button becomes enabled after Reset is pressed
BMPSAP000214	In the Management Pack Configuration utility the Save button is not enabled when Alert Filters or Advanced Parameters are modified
BMPSAP000215	In the Management Pack Configuration utility the SAP Connection parameters are cached and the changes to the parameters can't be tested unless the utility is restarted

BMPSAP000216	Management Pack has incorrect Alert Name and Description for the following Unit Monitors:
	`ozsoft.sap.Monitor.AppServer.JavaProcess.CPU.Usage`
	`ozsoft.sap.Monitor.AppServer.JavaProcess.Restarts`
	`ozsoft.sap.Monitor.AppServer.JavaProcess.Memory.SizeLocalObject`
	`ozsoft.sap.Monitor.AppServer.JavaProcess.GC.LastFullDuration`
	`ozsoft.sap.Monitor.AppServer.OSCollector.State`

BMPSAP000217	Management Pack has incorrect Configuration values for the following Unit Monitors:
	`ozsoft.sap.Monitor.AppServer.Update.Utilisation1`
	`ozsoft.sap.Monitor.AppServer.Update.Utilisation2`

Table 1: Problems corrected in this release

Open issues and resolutions

This section describes issues that remain open in this release. Table 2 lists the tracking numbers.

Tracking Number	Description

Table 2: Open Issues and resolutions in this release

Installation information

SAP Management Pack installation

For complete SAP Management Pack installation information, see the Installation, Administration and User's Guide.

! The Management Pack version 3.3.4.0 is required to be imported into SCOM for the Management Pack Connector to function properly.
The management pack file is located at *<Installation Folder>\scom\OZMP4SAP.mp*.

When upgrading from 3.2.2 and later releases – no additional actions are required.

When upgrading from 3.2.1 and earlier 3.x.x releases, before you start the upgrade, please back up the configuration file *< Installation Folder>\conf\CONFIG.XML*. After the upgrade you will need to restore it to the installation folder.

When upgrading from 2.0.x release - please read the following:

Due to the change in architecture (x64) the old version of SAP Management Pack connector has to be uninstalled prior to the installation of the latest version. In order to preserve the existing configuration please back up the configuration file *<Old Installation Folder>\conf\CONFIG.XML* before you start the upgrade. After the upgrade you can restore it to the new installation folder.

! When the old version of the MP Connector is uninstalled the license key is removed. You will need to install the license key again after the new version installation is complete. If you can't locate the license key please contact OZSoft customer support.

Contact Information

You can contact OZSoft Consulting at the following web and e-mails addresses:

Technical support: support@ozsoft-consulting.com and http://www.ozsoft-consulting.com/support

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You can also visit our web site at http://www.ozsoft-consulting.com for more information about OZSoft Consulting Corporation, the SAP Performance Management Specialist